

GENERAL PURPOSES COMMITTEE

12 MARCH 2020

UPDATE ON PERFORMANCE AND ENFORCEMENT MATTERS

1.0 Purpose of Report

1.1 To inform the Committee of the activity and performance of the Licensing Team and to provide Members with details of current ongoing enforcement issues.

2.0 Background

2.1 A new applicant for a Hackney Carriage/Private Hire Drivers or Private Ambulance Drivers Licence have to undergo various checks. These include a: Disclosure and Barring check; DVLA check; two references are required; Group II medical; and knowledge & ability tests.

2.2 This report covers the period from 1 October to 30 December 2019 inclusive and sets out the range and number of licence applications during this period. It also highlights any activity required as a result of the applications.

Application Type	New Applications Received	Renewal of Applications Received	Number Issued	Comments
Hackney Carriage/ Private Hire Driver	6	11	17	
Ambulance Drivers	4	7	13	
Hackney Carriage Vehicles	6	11	18	
Private Hire Vehicles	1	5	7	
Private Ambulance Vehicle Licence	5	24	13	

2.3 Street Collections

The table below sets out the numbers of collections undertaken within the reporting period of 1 October to 31 December 2019 and the charities supported. The organisations undertaking the collections are required to complete a return that sets out the 80% of the collection that is returned to the charity.

Charity	Location	Date	Total amount collected	% returned to charity
Poppy Appeal	Whole District	31/10/19 to 10/11/19	To follow	
Rotary Club of Southwell	Southwell	28/11/19	£399.00	100%
Southwell Lions	Southwell	21/12/19	£661.62	100%
Salvation Army	Newark	14/12/19	£619.75	100%
Nottinghamshire Wildlife Trust	Newark	15/12/19	£166.68	100%
Newark Round Table	Newark	21/12/19	To follow	

2.4 House to House Collections

The table below sets out the numbers of collections undertaken within the reporting period of 1 October to 31 December 2019 and the charities supported. The organisations undertaking the collections are required to complete a return that sets out the 80 % of the collection that is returned to the charity.

Charity	Date	Total Amount Collected	% Returned to Charity
Coping with Cancer North East	October 2019	100.36	80%
North Of England Children's Cancer Research	October 2019	49.46	80%
Child and Teenage Cancer and Leukaemia Foundation	November 2019	84.00	100%
Breast Cancer Research	November 2019	50.69	80%
North Of England Children's Cancer Research	November 2019	£41.33	80%
Coping with Cancer North East	November 2019	£130.77	80%
Beads of Courage UK	November 2019	£69.00	80%
Edwinstowe & the Dukeries Lions Club	December 2019	£4,941.94	89%
Southwell and District Lions Club	December 2019	£6,256.53	95%
Bathley Parish Council	16.12.2019	£415.72	100%
Rotary Club of Carlton	13.12.2019	£282.86	80%
Rotary Charities	02.12.2019	£656.32	91%
Coping with Cancer North East	December 2019	£60.68	80%
Just Helping Children Charity	December 2019	£221.60	100%

2.5 Enforcement Issues

Hackney Carriage/Private Hire Ongoing Enforcement Activity between 1 October to 31 December 2019

Location	Activity	Date Case Opened	Action Taken So Far
South Muskham, Newark	Booked PH vehicle did not attend.	1.10.2019	LEO spoke to complainant and explained that the company used dispatches out of town vehicles who are licensed by other authorities.
Asda, Newark	PH vehicle arrived 30 minutes late and driver was rude to passenger.	17.10.2019	LEO spoke to complainant and explained that the company used dispatches out of town vehicles who are licensed by other authorities. Complainant will use NSDC licensed vehicles going forward.

Bingham, Nottinghamshire	HC driver using horn when picking up a child at 8.00 am and causing disturbance	14.10.2019	LEO spoke to driver.
Middle Gate Taxi Rank, Newark	1 X HC vehicle inspection	14.10.2019	5 action points requiring attention and verbal warning given. Vehicle re-inspected and all in order.
Middle Gate Taxi Rank, Newark	1 X HC vehicle inspection	14.10.2019	2 action points requiring attention. Vehicle re-inspected and all in order.
Lincoln Street Taxi Rank, Newark	Station car blocked Lincoln Street vehicle whilst passengers were getting in vehicle.	7.11.2019	LEO spoke to both parties and gave advice.
Newark Hospital, Newark	Complaint of overcharging. Customer got charged £23.60 from Newark Hospital	7.11.2019	LEO left a message for the complainant and explained that the company used dispatches out of town vehicles who are licensed by other authorities.
39 Stafford Ave, Balderton	Complaint of overcharging due to rain.	14.11.2019	LEO spoke to the complainant and explained that the company can charge more due to the weather when it is a PH booking.
Lincoln Street Rank, Newark	1 X HC Inspection	22.11.2019	All in order
Lincoln Street Rank, Newark	1 X HC Inspection	25.11.2019	All in order
Newark	Complaint that driver of HC seen smoking in vehicle	25.11.2019	LEO spoke to the driver.
Farndon Unit, Newark	Complaint that a attendee of Farndon Unit was offered free taxi rides in return for sexual favours	25.11.2019	LEO spoke to manager at Farndon Unit and it is being referred to Police for investigation.
Churchill Drive, Newark	Complaint of illegal PH advertising.	9.12.2019	LEO spoke to company and explained licensing procedures for PH vehicles/operators/drivers.

Castle Gate Rank, Newark	Complaint of out of town HC/PH using the rank	20.12.2019	LEO spoke to the complainant and advised accordingly.
Middle Gate, Newark	1 X HC Inspection	20.12.2019	All in order

3.0 RECOMMENDATION

That the Committee consider the contents of the report and identifies any issues it wishes to examine further.

For further information please contact Nicola Kellas on extension 5894

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